



## **Case Manager (MHRT-C)**

***Our OnCourse Maine program is growing! Don't you want to be a part of it?***

**We have a great opportunity in our Bangor Office for a talented individual to make a difference in the lives of our veterans.**

This role is an integral part of the OnCourse Maine multi-disciplinary team. The position will manage an assigned caseload of VA clients who have severe and persistent mental illness(es). This position offers a competitive compensation and benefits package including health insurance, paid time-off and a 401K with employer match.

### **Some key responsibilities include:**

- Coordinate with internal team and outside agencies and service providers to facilitate case coordination and information sharing that ensure an offer of options and choices in the treatment plan.
- Assist individual and identified supports in developing goals and identifying areas of need.
- Advocate for the wishes, rights, and preferences of the client.
- Provide individual supportive counseling.
- Serve as the primary point of contact when the individual is in crisis.
- Maintain case records and complete appropriate documentation.
- Serve as the primary support person and educator to the individual's identified supports and coordinate with VA regarding available resources located in the community that are needed during the course of treatment.
- Part of 24/7 on-call rotation.

### **Qualifications:**

- Must have a MHRT/C and bachelor's or higher degree in social work, nursing, or another health or human services field that promotes the physical, psychosocial, and or vocational well-being of the persons being served.
- Minimum of 2 years of experience in direct service is preferred.
- Excellent written and verbal communication skills.
- Ability to multi-task and to work in a self-directed role.
- Ability to interpret documents from other agencies or involved supports.
- Ability to speak effectively with individuals at all levels and in a variety of settings.
- Valid driver's license and proof of insurance required.

**If you've got what it takes we want to hear from you. We encourage military personnel and veterans to apply for this and all openings! Please apply at [careandcomfort.com/applynow](https://careandcomfort.com/applynow)**

*We are an Equal Opportunity Employer*